

HARVEST RESTAURANTS

MISSION STATEMENT

To offer people a place to experience *enjoyment*.

CORE VALUES

Fanatic attention to quality,
service & consistency

Ultimate appreciation
of the guest

Teach & support our coworkers

Optimism & faith at all times

Nurture & promote
our own families

the harvest WAY (IWAYHUMUS)

IT'S *not* ABOUT YOU!

We are LADIES & GENTLEMEN
serving LADIES & GENTLEMEN.

Anticipate Guests' needs!

YES! What is the question?

HUG OUR GUESTS.

Use PROPER vocabulary
with guests & each other.

Make Guests feel like you have
known them forever.

Use Guests' last name
AS MUCH AS POSSIBLE.

Smile! We're on stage!

FOOD • WINE • ENJOYMENT